

UNDERCOVER FESTIVAL

Ticket Terms and Conditions of Sale.

By buying a ticket for Undercover Festival or one of our other events, you're agreeing to the terms and conditions set out below.

Your ticket is a revocable license to the bearer only and may be revoked at any time for any reason.

The holder of this ticket voluntarily assumes all risks and danger incidental to the event for which the ticket is issued, whether occurring prior to, during or after the event.

Holder voluntarily agrees that the management, facility, participants, and all of their respective agents, officers, directors, owners and employees are expressly released by holder from any claims incidental to the event or purpose for which the ticket is issued.

Management is not responsible for articles lost, misplaced, or stolen at the event for which this ticket grants admission.

Time, date and location of event are subject to change.

This ticket will not be replaced, refunded or exchanged for any reason.

Shipping, handling and service charges are non-refundable, even if event is cancelled.

You must be in possession of a ticket to get into the festival or event.

Tickets can't be returned, refunded, exchanged or resold after purchase.

Look after your ticket. Lost tickets will not be replaced.

The right of admission is reserved.

Entry is at the discretion of our door staff. You won't be allowed in if you're drunk, aggressive or abusive. No refunds will be given to ticket holders refused entry.

We take no responsibility for ticketing orders that are not fulfilled by Eventbrite our ticketing partner or the venues ticket partners.

Wristbands will be placed on your wrist by our door team and must be worn at all times.

Re-admittance to the festival or event will not be allowed without a wristband and removed wristbands will not be replaced.

Bags and other items may be subject to inspection by security staff. Anybody who refuses bag searches may be denied entry to the festival or event.

Food and drink purchased outside of the festival or event are not permitted on site.

Ticket holders consent to inclusion in photographic, visual and audio promotion of the festival. Management reserve the right to add, withdraw or substitute artists and to vary the programme if necessary.

The festival or event reserves the right to alter, in the event of adverse weather conditions, to curtail or cancel the performances.

Anyone caught with a controlled substance will be removed from the festival or event site and reported to the police immediately.